



TECHNICAL SUPPORT

„WE ARE THERE FOR YOU“

Necessary information for a quick processing:

customer data ▪ machine number ▪ pictures/videos if applicable

BY PHONE:

Service: + 49 5903 951-566

Parts: + 49 5903 951-567

AVAILABILITY:

Monday till Thursday: 07:00 am - 04:30 pm

Friday: 07:00 am - 04:00 pm

AVAILABILITY OUTSIDE BUSINESS HOURS:

Emergency hotline: + 49 5903 951 99

Monday till Friday: 04:30 pm - 08:00 pm, then mailbox

Saturday till Sunday: 08:00 am - 08:00 pm, then mailbox

ABOUT OUR TICKET SYSTEM:



Ticket system:

<https://atec-service.bvl-group.de/>

BVL DOCUMENTS FOR DOWNLOAD:



Media library:

www.bvl-farmtechnology.com/en/media-library

