



TECHNICAL SUPPORT

„WE ARE THERE FOR YOU“

Necessary information for a quick processing:

customer data ▪ machine number ▪ pictures/videos if applicable

BY PHONE:

Service:	+ 49 5903 951-566
Parts:	+ 49 5903 951-567
Dairy Feeder:	+ 49 176 100 480 43

AVAILABILITY:

Monday till Thursday:	07:00 am - 04:30 pm
Friday:	07:00 am - 04:00 pm

AVAILABILITY OUTSIDE BUSINESS HOURS:

Emergency hotline:	+ 49 5903 951 99
Monday till Friday:	04:30 pm - 07:30 pm
Saturday till Sunday:	08:00 am - 06:00 pm

ABOUT OUR TICKET SYSTEM:



Ticket system:

<https://atec-service.bvl-group.de/>

BVL DOCUMENTS FOR DOWNLOAD:



Media library:

www.bvl-farmtechnology.com/en/media-library

